

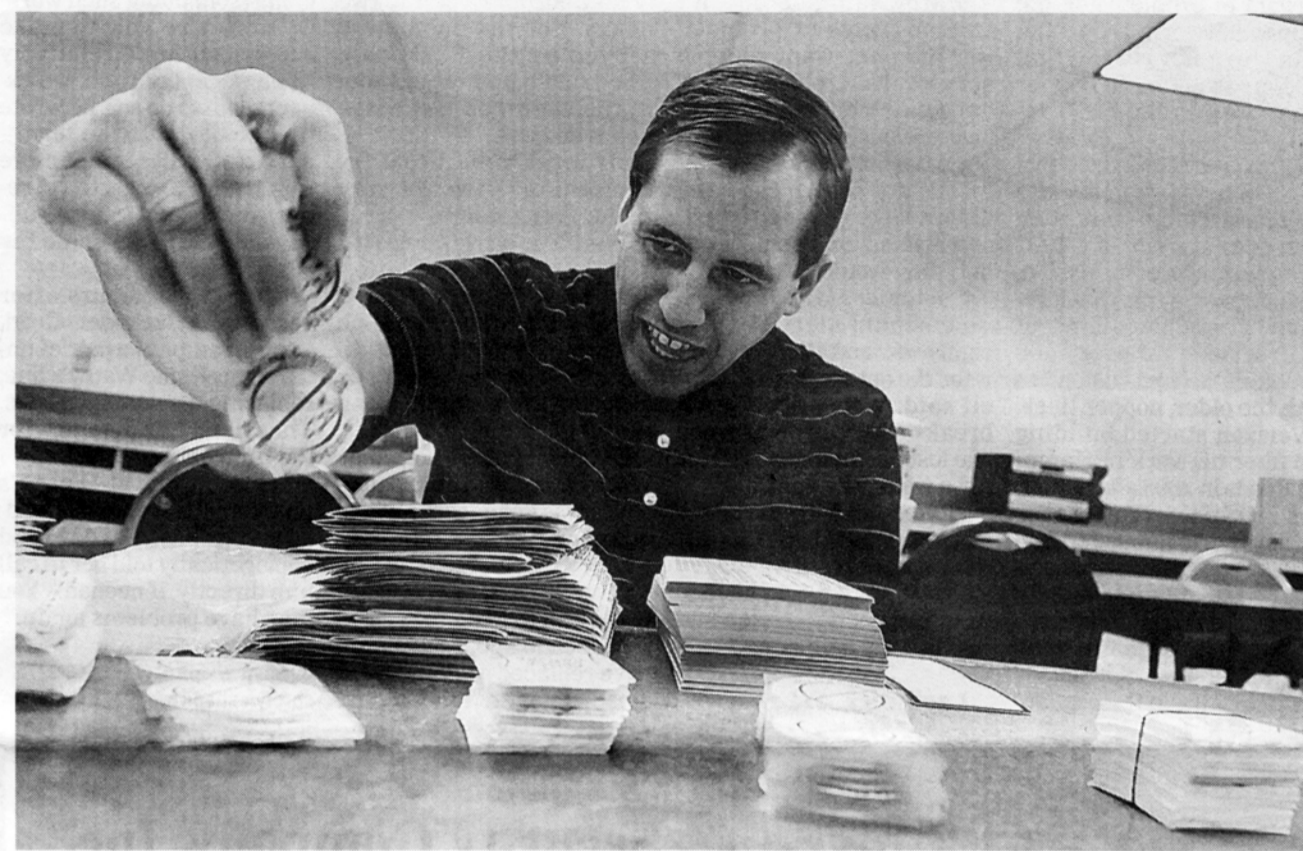
at work with ...

Pauline Furby

Office manager with
MACS Inc. in Virginia Beach

Darrel Vance

employee with
MACS Inc. in Virginia Beach



DAVID B. HOLLINGSWORTH PHOTOS | THE VIRGINIAN-PILOT

Pauline Furby: MACS is Mailing, Assembling and Copying Services. We employ 18 special-needs people. We do mail for other people. We do postcards for real estate companies. We do newsletters for different community organizations and the schools, and we roll newspapers for the florists. At Christmastime, we wrap presents for different people.

I've been here 12 years. I met Miss (Natalie) Grayson (the founder) through my cousin and his friend. We got to talking one day, and we talked and talked, and then she invited me over to see the workers one day, and I've been here ever since.

In the morning I set up the stations for the workers. I read my emails and I answer them. When they get off the van, I go out and greet them. I make sure they have all their supplies for the jobs they're doing, and I answer the phones.

The most satisfying thing is just being here with them. If people just come to our office, see the workers and see what they can do, they'll be surprised. They are just loving people. Talking to them, being with them and getting to know them, it's smoothing for my different problems, too.

Most of the time, we let them do all the work. All we do is just make sure they got the right stuff in the right place.

It's a lot of fun, but we do our work. One day Miss Grayson had an interview outside this office, and she left me in charge and the TV was on. And we did our work and we were listening to Patti LaBelle, and Darrel was just over there be-bopping. And I think I was, too. And as soon as Miss Grayson came back, next day, he said, "Miss Grayson, we had Patti LaBelle on TV, and we were in here, having a party." So don't do anything if you don't want it to be known.

Darrel is a sweetheart. He helps me out a lot. He helps everybody, all the workers here. He's got a smile all the

time just like he's got now, and he's just a loving person. He kind of takes over sometimes. He makes sure everybody has their stuff. If they need anything, he'll get it for them. He makes my job easier.

Darrel Vance: I've been here 17 years. I was one of Miss Grayson's former students at Great Bridge (High School in Chesapeake), and I graduated in 1993.

I truly enjoy working here. I like doing (work for) Avis. It's easy for me. I'll show you. You get a blue card, an accident report, a long white sticker, a regular white sticker, a no-smoking sticker and a police sticker and you put it in this sleeve. We do 10,000 of those (a week). We do Avis, newspapers and newsletters, and we do RPM (Engineering Corp.).

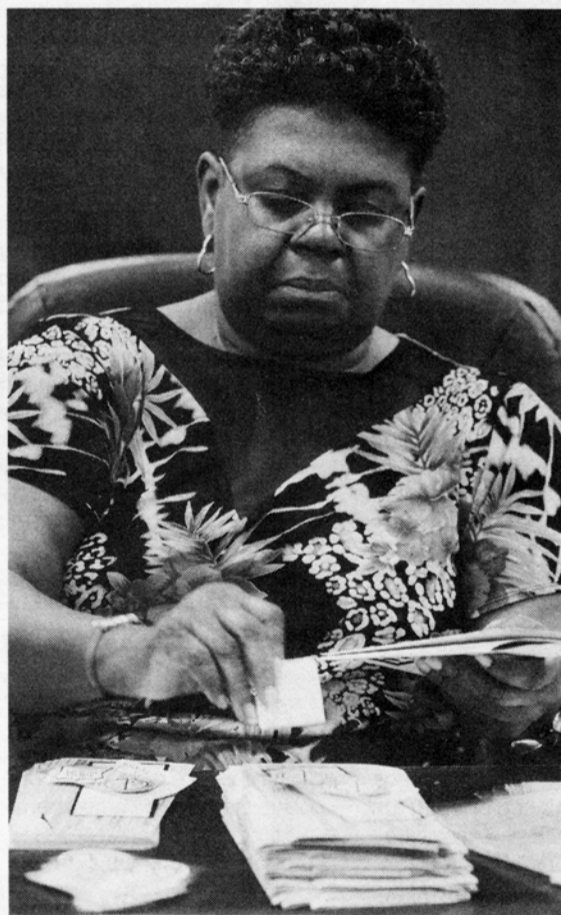
I like to change the calendar each month and take off the page. I like working with Stephanie, Mark, Miss Pauline, Miss Grayson. I like helping Miss (Tina) Turner (the driver).

Furby: Most of the time he goes with Miss Turner to deliver stuff, especially stuff that's heavy. If it's a box, she gets on one end and he gets on the other end and lifts it. And he helps Miss Grayson keep things straight and wipes off the counters.

Vance: I like taking out the trash for Miss Pauline. If she asks me to do anything, I'll get up and do what she asks me to do.

Furby: Thank you, Darrel.

As told to Pilot staff writer Philip Walzer



THE FURBY FILE

Age 62

Residence Tabb, York County

Hobbies Crossword puzzles ("I carry my little book around all the time")

THE VANCE FILE

Age 40

Residence Chesapeake

Hobbies Wii football, mowing the lawn at home. (Furby: "He does a full day's work and he goes home and mows the lawn and he comes in the next day and he tells us, 'That was fun.'")